



COVID-19 MEMBER UPDATE

NETCU LOBBY CLOSURES

Effective:
March 23rd

To better protect our members and employees during the COVID-19 outbreak, NETCU's management team has decided to temporarily close our branch lobbies until further notice. Our drive-thru facilities will continue to offer services during normal [business hours](#).

You may not be able to *WALK IN*, but you can always *LOG-IN*! As a reminder, our [e-services](#) will allow you to perform all your banking needs from the luxury of your own home or "comfort zone".

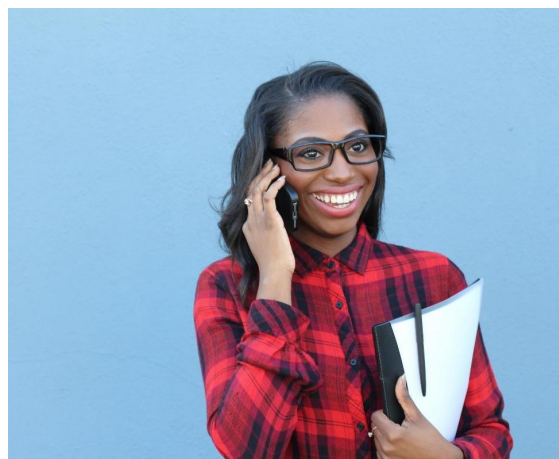
View the list below for all the ways we are still here to serve you.



Service	Drive-Thru	ATM	Online/Mobile App	Phone	Appt
Deposits Cash	✓ Night Drop Also Available	✓			
Deposits Check	✓ Night Drop Also Available	✓	✓		
Withdrawals	✓	✓			
View Account Balance/History	✓	✓	✓	✓	
View Pending Transactions	✓		✓	✓	
Make Payments Loan	✓ Night Drop Also Available	✓	✓	✓	
Stop Payment Requests			✓ Online Only	✓	
Cashier's Checks	✓			✓	
Temporary Checks	✓				
Debit Cards: Order, Block, Unblock			✓	✓	
Activate Debit Card/Reset PIN	✓		✓ Online Only	✓	
Debit Card Disputes			✓ Online Only	✓	
Open An Account			✓ Online		✓
Apply for a Loan			✓		✓
Update Address & Contact Info	✓		✓ Online Only	✓	
Online Banking Setup or Password Reset	✓		✓ Online Only	✓	
Safe Deposit Box					✓

GIVE US A CALL:

Daingerfield - 903-645-2206
Diana - 903-663-6200
Hughes Springs - 903-639-4115
Jefferson - 903-665-8998
Lone Star - 903-656-2576
Mt Pleasant North - 903-572-3201
Mt Pleasant South - 903-577-3500
Real Estate - 903-645-7930
Toll Free - 800-256-2423



View Video Demonstrations For:

[Checking Balances / Account History](#)

[Transferring Funds Between Accounts](#)

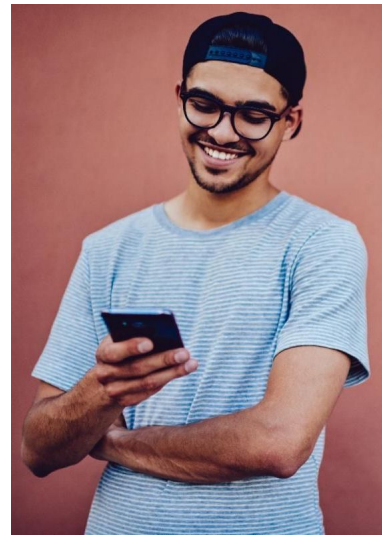
[Transferring Funds To Another NETCU Member](#)

[Transferring Funds To Another Financial Institution](#)

[Paying Bills | Depositing Checks](#)

[Managing Your Debit Card\(s\)](#)

[And MORE!](#)



WE ARE HERE FOR YOU!

Credit unions were built on the philosophy of people helping people . We will continue to be here to assist you as this situation unfolds. If you experience any hardship or difficulty as a result of COVID-19, rely on us to help you navigate through the challenge.

[CONTACT US TODAY!](#)

